

Facilities Management



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"Interbacs supported us by providing their Direct Debit Facility Management Service in our growth strategy, this allowed us to benefit from the Direct Debit Collection facility without having to wait for an approval decision from our bank. Thank you Interbacs!" Michael Smith, Director, Y Europe Company

Offered to selected businesses, Direct Debit Facilities Management Service enables business without the sponsorship from their bank to collect Direct Debit

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We ensure all cancellations and amendments are captured and processed and work with your sales team to achieve better customer satisfaction. Funds are collected into Interbacss client trust account in your name and remitted to you on the due days per the agreement.

We also provide the following ancillary solutions and support to the facility management clients:

- Free consultations
- Documentation design Direct Debit instruction & mandatory letters etc
- Telephone scripts if you are signing customers up over the phone
- Web Site Online signup, account validation page or thin client
- Unique Service User Number your company appears on the bank statements
- Pricing models to assist companies with low and high volumes (there are no hidden charges) Your company's own database and DDMS processing software segregated from others
- Training and advice on the basic Direct Debit rules and regulations (keeping it simple)
- Compliance guarantee -We make sure your website and documents obey the rules and gets passed by BACS
- Free submission reports
- Free cleared funds reports
- Entirely flexible service to meet your demands
- A BACS Trained professional processing team

