INTERBACS
RELIABLE DIRECT DEBIT PAYMENT SOLUTIONS

DDMS
Direct Debit Management System

DDMS Version 8 is a full Direct Debit Management software suite.

Incorporating Direct Debit management System, online sign up (optional), DDMS account validator, DDMS Database, DDMSDocumentation (Letters and email modules), and DDMS billing platform.

"It's a hassle free piece of software that saved me so much time and money"
Mike Duffy, Dentex

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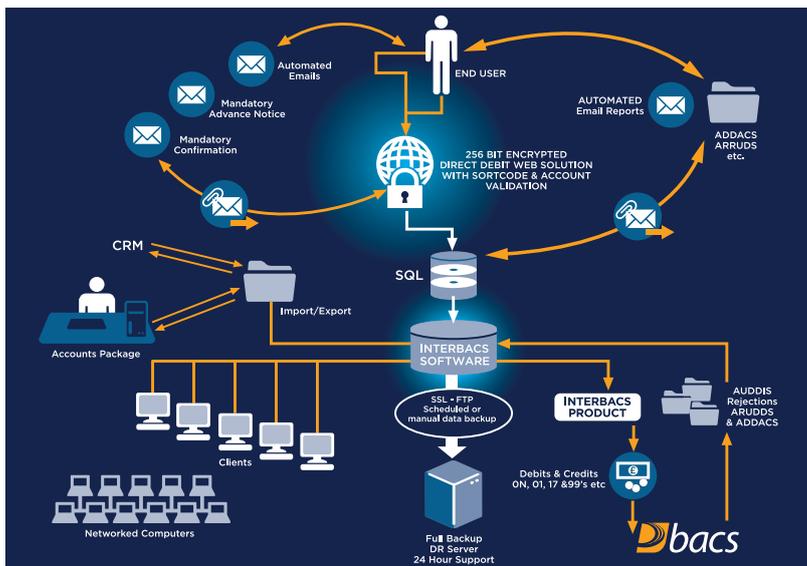approved bureau

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What does that really mean?

DDMS, being a full suite incorporates many functions as built in features simply mean less manual work, more automation therefore less stress and more work done in time. Data is input/ imported in to the DDMS systems for processing and data can also be exported in the required format to integrate with your other systems in the company. DDMS validates the customer data and bank account details per the BACs requirement. It allows various payment plans to be created and edited easily. DDMS produces meaningful and insightful reports for the management team enabling them to make more informed decisions.

It's fully configurable so you tell the system what payments to create! The combinations are fairly endless and you can always alter the payments mid plan. The System creates all transactions and deals with the complexity of Direct Debits, their transaction codes, time scales and dates etc - so you never have to think about it.

How do I get it?

Speak to one of our sales consultants and they will figure out what you need to get set up and tailor a package to your budget and requirements. When we know exactly what you require we arrange an installation date and book a site visit to come set everything up. We design all paperwork, telephone scripts and anything else as a prerequisite. During the onsite training, we train you on BACS rules and regulations, the originators guide, payment types and other important features of the DDMS and paperless direct debit management.

Why should I get it?

DDMS reduces administration costs with its built in features and automated procedures;

- Automation of the process reduces errors and increase accuracy.
- Integrated with our InterPay BACs software ensuring your management of Direct Debit and Submissions work seamlessly to achieve timely and accurate collection.
- Automated Email facilities (for internal reporting and issuing mandatory notifications to customers)
- Mail merge and MS word letter features (both individual and mass processes)
- Importing and actioning DDMS reports (ADDACS, ARUDD, AUDDIS and DDICs)

Imagine you submit 10,000 direct debits and get a 1% rejection rate. That's 100 records. DDMS can import the records, suspend, cancel or reactivate them accordingly and trigger an email or letter to go to the relevant person(s) all within a few clicks of buttons.

Error free data entry increases customer confidence and reduces error related resolution costs. All bank account data is validated on entry ensuring the accounts pass the necessary BACS tests and that they are eligible to take direct debits. The choice of payment dates means greater uptake of the Direct Debit as a payment option, these can be set to suit your organisation or the client. Changes to existing payment date automatically produce an advance notice.

DDMS has made the Direct Debit Collection an automated process allowing timely and accurate collection. Reconciliation of Direct Debit collection and production of management reports are also other features that help the company to monitor and check their performances.